

Cyclone Precautionary Measures & Claim Procedure Notice

Dear Client

In view of the cyclonic period, City Brokers recommends its valued customers to take the following precautions:

- Ensure that your building downpipes are regularly serviced and cleared of any obstructions.
- Ensure that your building is free of cracks that could lead to water-infiltration.
- Trim surrounding trees and vegetation subject to cause damage to your building.
- As a cyclone approaches:
 - I. Secure your exterior property.
 - II. Ensure that all your openings are properly closed to avoid any water infiltrations.
 - III. Move your electronic equipment and valuable documents to a safe place to avoid water &/or wind damages.
 - IV. Avoid going out specially in high risks areas.
 - V. Do not go for trips at sea and ensure that your boat is kept in a sheltered place as per your insurance policy.

In case of an eventual claim we would suggest that you follow the below steps for a smooth process:

- Take pictures to record the extent of the damage prior to starting urgent repairs.
- Take necessary actions to consolidate or carry out temporary repairs to avoid further damage.
- Check the condition of the roads prior to using your vehicle.
- Advise City Brokers Ltd of the loss/damage as soon as you are able to do so.

You will find below, the senior team members that you may contact in the event of a loss. In all cases also do send us a notification by email on claims@citybrokers.mu or on general@citybrokers.mu.

Christine Veerasamy	5479 3368 - Householders Comprehensive Insurances / General Insurances
Guillaume Wiehe	5728 7796 - General Insurances
Tristan Lagesse	5729 4002 - General Insurances
Jean Clement Harel	5729 0915 - Motor Insurance
Enayat Sohawon	5421 5957 - Marine Insurance
Gregory Bouic	5747 4955 - General Insurances
Jash Soobarah	5421 6962 - General Insurances
Denis Ulcoq	5477 2115 - General Insurances

Please do not hesitate to contact us for any queries you may have on 208 2522.

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